



## **Terms and Conditions**

### **Journey Payment**

The deposit of £100 per person (or full payment if booking within 6 weeks of departure) must accompany a completed booking form. Deposits for private tours vary according to the construction of the tour to meet the individual's needs. The person signing the booking form authorises and is responsible for the booking on behalf of those included on the form. Final payment for the Journey must be made 42 days before the journey departure date.

### **Journey Price**

All prices quoted are guaranteed, and Rifleman Tours will absorb any currency fluctuations, hotel or travel price increases.

### **Alteration/Cancel of Scheduled Programme by Rifleman Tours**

Rifleman Tours reserves the right to make adjustments to a published Journey itinerary for administrative reasons or in the interest of travellers. If prior to the Journey departure Rifleman Tours has to make a significant change owing to unforeseen circumstances to the Journey departure, travel times, battlefield location, method of travel or hotel venue, you will be advised immediately and an alternative Journey (subject to availability) or a refund in full will be offered. In the unlikely event that after departure Rifleman Tours is unable to provide a significant proportion of the Journey package, suitable alternative arrangements will be made at no extra cost to you. If it is not possible to make suitable alternative arrangements, or they are not acceptable to you for good reasons, compensation will be made by Rifleman Tours

### **Transfer of Booking**

If you are prevented from joining a Journey, you may transfer the booking to another person or another Journey (subject to availability) provided that Rifleman Tours are informed before the Journey departure and agree to the transfer. The transferor or transferee are jointly and severally liable to Rifleman Tours for any outstanding payments.

### **Cancellation of Booking by You**

If you are forced to cancel a booking, a verbal notice of cancellation must also be confirmed in writing. Refunds of payments apply on receipt of written notification by you as follows:

**More than 42 days - 100% refund**

**41 to 28 days - 75% refund**

**21 to 7 days - 50% refund**

**Less than 7 days - no refund**

Travel insurance may meet any cancellation charges, subject to the insurer's terms and conditions.

### **Insurance**

It is a condition of booking that all travellers are covered by comprehensive travel insurance and do not travel against medical advice. Most claims against travel insurance are for cancellation owing to illness etc. Details of the insurance arranged must be provided to Rifleman Tours prior to the journey departure.

### **Travel Documents**

You are responsible for ensuring that all passports and any necessary visas are valid and effective.

### **Minimum Numbers**

If the number of bookings received does not meet the minimum required to operate the Journey (10 for our standard group) by 42 days prior to the Journey departure, Rifleman Tours will inform you of the cancellation of the journey and an alternative Journey or a refund in full will be offered.

**Rifleman Tours Responsibilities**

Rifleman Tours are responsible for the operation of the journey and the proper performance of all suppliers contracted to the Journey package at the standard of service published.

Rifleman Tours cannot be held liable for damage or additional expense to you as a result of unforeseen circumstances which could not have been avoided, even if all due care had been exercised, for example;

- a) Any act personally attributed to you;
- b) A third party unconnected with the provision of the services contracted for;
- c) Circumstances relating to Force Majeure (war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire);
- d) Alteration of ferry timings by ferry company.

**Financial Security**

In accordance with EEC regulations designed for the protection of package-tour customers, all payments received will be held in a Trust Account until completion of the Journey.